

Tenant Involvement at Newark and Sherwood District Council

We have a strong record of placing tenants at the heart of our decision making processes and have a range of ways for tenants to get involved in a way that works for them to shape how the council delivers and provides housing services.

We want to involve as many tenants as we can in helping us deliver service improvement and to challenge our performance. If you want to have influence or get involved with us here's our offer:

What you can expect from Newark and Sherwood District Council:

- ❖ 121 support and guidance from our Tenancy Engagement Team
- ❖ Support with travel and childcare costs
- ❖ An overview of the regulations and guidance that govern our housing services
- ❖ Opportunity to undertake formal training and/or gain new skills that add to your experience
- ❖ Access to and/or support with kit to help you engage digitally
- ❖ Opportunity to meet people with similar interests and a shared focus on improving housing services
- ❖ Attendance at training events and conferences that will help build your knowledge and confidence

To get the most out of your involvement with us, talk to us about:

- ❖ The level of involvement that fits the time you can commit to so we can agree the ways to talk to us
- ❖ The support and training that would help you
- ❖ How you want to take part in training and 121 sessions
- ❖ How we can support you to challenge us and drive forward improvements

Want to know more; want to get involved and make a real difference? Then let us know via:

getinvolved@newark-sherwooddc.gov.uk

Calling our Customer Services Team on 01636 650000